



Frequently Asked Questions

General Information

Q: Where are you located?

A: ITT is inside of Building 4430 (Outdoor Recreation), 5465 East Nuggat Street
Our cross street is Craycroft - we are between Auto-Hobby and the Post Office.

Q: Do you have discounted tickets for military or seniors?

A: Our prices are already at a military discount from the original gate prices. No coupons or other discounts may be added to our prices. *No tax is added to the price.*

Q: Can I pay over the phone?

A: No. Payments must be made in person. We accept cash, check, and credit (visa or master card).

Q: Can I order tickets online or can you reserve tickets for me?

A: No, tickets cannot be purchased through us online and cannot be reserved.

Q: How many tickets can I purchase at a time?

A: There is no purchase limit. You may purchase whatever amount is on hand.

Q: Do you sell Disneyland Tickets?

A: Yes!

Q: Do you sell tickets to Seaworld San Diego, San Diego Zoo, Wild Animal Park, or Legoland?

A: Yes!

Q: How does a Hopper Ticket work?

A: A park Hopper allows you to visit two (or more) different parks in the same day.

Examples

- A 1 Day Hopper allows you to go from Disneyland to California Adventure (in the same day).
- A 2 Day Hopper allows you to go from Disneyland to California Adventure on two days of your choosing (or one park for each day).
- A 1 Day 1 Park ticket means you must choose either Disneyland or California Adventure for an entire day.

If you are going with a large group or small children and do not think you'll make it through an entire park *and are only staying for one day* it is not recommended that you buy the 1 Day Hopper – it costs more than a 1 Day 1 Park ticket.

Q: Do you sell tickets to Florida Attractions?

A: Yes. All ***Florida attraction tickets are special order*** and can take up to 10 business days for us to receive.

Q: How do I purchase special order tickets?

A: You need to come into ITT and purchase the tickets. We make the order for you, and when we receive the tickets we will let you know they are ready for pick up.

Q: What do I do if I don't have 10 days to wait for special order tickets?

A: You can purchase discounted Florida attraction tickets at Shades of Green in Orlando. Shades of Green is a military resort on the Walt Disney World property with their own ticket office.

Q: Can I get these same discount prices at the gate ***or*** can you mail the tickets to me or have them sent directly to me?

A: These prices are not offered at the attraction gates and ***we cannot mail*** or have tickets mailed to you.

Q: Do you help with cruises or flights?

A: We no longer have a travel agent; however, www.afttravelonline.com is a great resource for military personnel and families to get discounted rates on flights, cruises, and vacation packages.

Arizona Tickets and Attractions

Q: Do you have tickets for the Pima Air and Space Museum or other Tucson Attractions?

A: We do not have individual tickets for Tucson Attractions; however, we do have the Tucson Arizona Attraction Passport. Inside are mostly 2-for-1 coupons to local attractions such as Pima Air and Space, Reid Park Zoo, Biosphere, Old Tucson Studios, and much more! The book is \$15.00 and is good for a full year (starting/ending in September).

You can see all of the discounts inside on their site:

<http://www.tucsonattractions.com/tucsonpassport.html>

Q: Do you sell movie tickets?

A: No, unfortunately we no longer have the Cinemark tickets.

Q: Do you sell tickets to Basketball or Football games?

A: No, we do not sell tickets to Basketball, Football, or other sporting events. However, you can contact Outdoor Recreation at 520-228-3736; they may have some planned trips to different events.

Q: Do you sell tickets to local concerts or special events such as Tucson Convention Center or Tucson Symphony Orchestra?

A: *Occasionally.* We sometimes receive tickets to special events. In the past we have had tickets to Disney on Ice and Disney Live. It is best call *two to three weeks* ahead of the event, to ask if we have tickets.

Please Note:

Our tickets are Non-Refundable. Prices and availability are subject to change without notice.

